

ZEIZBERG

Carbon made to move.

Travel Information Sheet:

Air Travel with Your Powered Wheelchair





Contents

Your Reizberg wheelchair is ***made to move***
— in everyday life and when traveling.

This travel information sheet summarises what is
important before flying with your wheelchair: from
booking to arrival. It helps keep the next steps clear, so
you can focus on what matters most:
being on the move.

Before your flight	Page 2
Your booking	Page 3
Battery information for air travel	Page 4
Practical tips for travel	Page 5
At the airport	Page 6
After landing	Page 7
Air travel checklist	Page 8
Download area	Page 9
Contact	Page 12

*The requirements of the airline and airport, as well as the information
in the user manual of your Reizberg wheelchair, remain authoritative.

Before your flight

Within the EU, your wheelchair is generally transported at no additional charge. To help the airline and airport prepare for check-in, boarding, and arrival, airlines use standard information and assistance codes.

You can provide these codes when making your booking. In many cases, there is a dedicated field during the booking process. If no selection is available, the appropriate information can be confirmed directly with the airline.

WCHR

Getting around the airport

You can move independently over short distances within the airport. Assistance is provided for longer distances within the airport. You can use the apron bus and aircraft stairs independently.

WCHS

Boarding and leaving the aircraft

Assistance is provided for moving through the airport as well as for boarding and leaving the aircraft. Aircraft stairs are not used.

WCHC

Up to your seat on the aircraft

Assistance is provided through the airport and up to your seat on the aircraft. If required, an onboard wheelchair can also be provided inside the cabin.

Your booking

Only a few details are usually required when booking. Have the model name, dimensions, weight, and battery information ready. Airlines often ask for this information during the booking process or shortly afterwards.

certificate are available in the download area.

Please also check the airline's requirements and allow enough time for transfers.

You can find the technical data in the user manual of your Reizberg wheelchair. The MSDS document and the IATA/airline

Technical data at a glance:

Parameter	Value or note	Value or note
Model	RX3	RX7
Weight without battery	11.6 kg	15.8 kg
Weight with battery	13.3 kg	17.0 kg
Dimensions unfolded	920 × 620 × 870 mm	970 × 610 × 930 mm
Dimensions folded	730 × 250 × 700 mm	610 × 340 × 760 mm
Battery	24 V, 10 Ah	24 V, 10 Ah
Maximum user weight	120 kg	136 kg

Battery Information for Air Travel



Removable lithium-ion batteries must be carried in hand luggage when flying. Before departure, they are removed from the wheelchair, safely packed, and prepared for transport. This keeps the important steps for travelling with your battery clear and easy to follow.

Practical solution from Reizberg:

Our batteries are equipped with protective caps that shield the contacts against short circuits during transport. This makes travel preparation easier and provides a simple, safe solution when flying.

Relevant for Reizberg:

A Reizberg battery with 240 Wh is within the permitted limit for a removed battery. Taking a second battery may exceed this limit. If you would like to travel with an additional battery, we therefore recommend confirming this directly with the airline in advance.



Practical Tips for Travel



Use the supplied transport bag to keep your Reizberg wheelchair well protected when travelling. The small removable bag is suitable for batteries and loose parts

that you would like to carry with you in your hand luggage. This keeps important parts together, easy to access, and well protected.



At the Airport



At the airport, there are a few standard steps before departure. Report at the check-in desk or service point and have the most important documents ready. Depending on the airport, your wheelchair may be handed over at the oversized baggage counter or at a later stage.

Removable batteries and loose accessories must be carried in hand luggage.

If your wheelchair is handed over before boarding, the subsequent process up to the gate will follow the airport's and airline's procedures.



After Landing



After landing, your Reizberg wheelchair will be returned to you either at the gate, at the aircraft, or in the oversized baggage area, depending on the airport. Check the wheelchair and accessories immediately after receiving them.

If batteries or loose parts were carried separately, they can be reinserted or reattached once the wheelchair has been returned to you. This means your wheelchair is quickly ready again for onward travel.



Air Travel Checklist

Your booking

- ☐ Register the wheelchair with the airline
- ☐ Have the model, dimensions, weight, and battery information ready
- ☐ Provide the WCH code if required
- ☐ Check the airline's requirements
- ☐ Allow enough time for transfers

Before departure

- ☐ Prepare the technical documents
- ☐ Download the MSDS document and IATA/airline certificate
- ☐ Attach the transport bag
- ☐ Prepare batteries and loose parts for hand luggage

At the airport

- ☐ Check in at the check-in desk or service point
- ☐ Have important documents ready
- ☐ Prepare the wheelchair for handover
- ☐ Keep removable batteries and loose parts with you

After landing

- ☐ Ask where your wheelchair will be returned
- ☐ Check the wheelchair and accessories immediately
- ☐ Reinsert or reattach batteries and loose parts

Notes

This image shows a full page of white paper with horizontal dashed lines, typical of primary school handwriting practice paper. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

Download Area

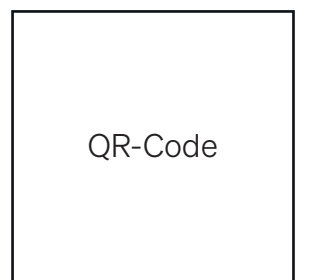
In the download area, you will find all documents you may want to have ready for your flight:

User manual

MSDS document

IATA/airline certificate

Technical data for your model



Carbon made to move

For journeys that
take you further.



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2

