

ZEIZBERG



RX1

Walker

Instructions for Use

English

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1 Introduction

This chapter provides information on the structure and purpose of these Instructions for Use as well as details about the manufacturer and distributor.

1.1 Information about these Instructions for Use

These Instructions for Use are an essential aid for the successful and safe use of the RX1 walker. They contain important information on safe and proper use. Observance of these Instructions for Use helps to avoid hazards, reduce repair costs and downtime, and increase the reliability and service life of the RX1 walker.

These Instructions for Use must be read and applied by every person who uses the RX1 walker or works on or with it. The designation RX1 is used as the commercial product name, while W1901 is the manufacturer's technical model reference. Technical documentation, test reports and regulatory documents prepared under the reference W1901 shall apply accordingly to the RX1 walker.

The personal designations used apply equally to female, male and diverse persons. Double naming and gendered designations have been omitted in favour of better readability.

1.2 Target groups

The walker supports persons with limited mobility when walking. It may also be used to a limited extent as a seat for short rest breaks. The product is intended for use in the home environment as well as in residential care facilities. It may only be used on firm, level ground.

1.3 Conventions

1.3.1 Safety instructions and other notices

Safety information in these Instructions for Use is presented using signal words and symbols to indicate the level of risk.

Symbol	Signal word	Meaning
	DANGER	Indicates an imminent hazardous situation which will result in death or serious injury if not avoided.
	WARNING	Indicates a potentially hazardous situation which could result in death or serious injury.
	CAUTION	Indicates a potentially hazardous situation which may result in minor or moderate injury.
	NOTICE	Indicates information that must be observed to ensure safe operation and prevent material damage.

Safety instructions are structured as follows:

- Signal word
→ indicates the severity of the hazard.
- Type and source of hazard
→ describes the nature and origin of the hazard.
- Possible consequences
→ describes potential injuries or damage.
- Preventive measures
→ explains how to avoid the hazard.

Example of a safety instruction:



WARNING***Risk of personal injury and property damage***

Various hazards may occur during use of the device.

- To prevent injury and material damage, the device shall only be used in accordance with its intended purpose.
-

1.3.2 Operating instructions

Operating instructions are presented as numbered steps in order to indicate the correct sequence of actions. If applicable, the result of an action is described directly below the corresponding step.

Example:

- 1 This is the first step.
- 2 This is the second step.
→ This is the result of the second step.

1.4 Warranty

The warranty conditions form part of the currently applicable general terms and conditions. The warranty period for individual components of the RX1 walker can be found in the following overview:

- Frame: 5 years
- Other components: 1 year

The warranty covers defects in materials and workmanship under proper use of the product. The warranty excludes, in particular, damage caused by improper use, unauthorised modifications, the use of non-approved parts, as well as natural wear and tear.

Information on warranty and service is available from your specialist dealer.

1.5 Service life

According to the manufacturer, the expected service life of the RX1 walker is five years, provided that the device is used in accordance with its intended purpose and all maintenance and care instructions are followed. The actual service life may vary depending on frequency of use, environmental conditions and level of maintenance. The service life may be extended by replacing worn components with approved spare parts.

1.6 Copyright

Reprinting, including excerpts, as well as translation, reproduction, storage and distribution, including transfer to electronic data carriers and storage in electronic media, requires the express written consent of the specialist dealer.

No claims may be derived from the information or illustrations contained herein. We reserve the right to make changes in technology, design and equipment. No liability is assumed for errors or misprints.

1.7 Contact details

Manufacturer



Zhejiang Richall Medical Technology Co., Ltd.
No. 353 Baozhang Road
Pujiang County, Jinhua City, Zhejiang Province
CHINA

Importer



Producto Sanitario Ingeniería y
consultoría S.L.
Plaza del sol 30, oficina 82
28938, Móstoles - Madrid
SPAIN

EU Authorised Representative



SUNGO Europe B.V.
Fascinatio Boulevard 522 Unit 1.7
2909 VA, Capelle Aan Den Ijssel
NETHERLANDS

Distributor



Reizberg Mobility Tech. Co. S.L
Calle Algeciras 58
11380 Tarifa - Cádiz
SPAIN
www.reizberg.eu
info@reizberg.eu

Any serious incident that has occurred in relation to the product must be reported to the distributor and to the competent authority of the Member State in which the user and/or patient is established.

1.8 Explanation of symbols on the label

The following symbols are used on the device label from the walker RX1:

Symbol	Meaning
	Authorised representative in the European Union
	Medical device
	Serial number
	Unique Device Identifier (UDI)
	Manufacturer
	Date of manufacture
	Importer and distributor
	Distributor



2 Product description

In the following sections you will find information about the design and function of the RX1 walker.

2.1 Functional description

The RX1 walker serves as a reliable walking aid for persons with limited mobility as well as for persons in the context of rehabilitation training. It is designed for a maximum weight of 100 kg. The walker may be used to a limited extent as a seat for short rest breaks. It is intended for use in the home environment as well as in residential care facilities. It may only be used on firm, level and obstacle-free ground.

The walker consists of a foldable and lightweight carbon fibre frame (7). The handles (5) are height-adjustable.

When folded, the walker measures 670 × 230 × 810 mm (length × width × height); when unfolded, it measures 670 × 590 × 850–970 mm (length × width × height).

The total weight of the walker is 5.5 kg.

2.2 Design

The following figure shows the design of the RX1 walker with its main components.



Figure 1: Overview (front view)

- 1 Front wheel (2 pieces)
- 2 Storage bag
- 3 Seat
- 4 Backrest
- 5 Handle
- 6 Hand brake
- 7 Frame
- 8 Brake block
- 9 Rear wheel (2 pieces)



Figure 2: Overview (rear view)

- 1 Auxiliary foot (walking aid)
- 2 Rear wheel (2 pieces)
- 3 Brake block
- 4 Unfolding lock
- 5 Seat
- 6 Hand brake
- 7 Handle
- 8 Backrest
- 9 Storage bag
- 10 Seat strut
- 11 Cross strut
- 12 Rear wheel (2 pieces)



Figure 3: Overview (detail view)

- 1 Unfolding lock
- 2 Seat strut
- 3 Push button
- 4 Seat
- 5 Handle hole

2.2.1 Storage bag

The storage bag is used for transporting objects or goods up to a maximum weight of 5 kg. A description of how to remove the storage bag can be found in section 6.3 “Removing the storage bag” on page 22. A description of how to attach the storage bag can be found in section 6.4 “Attaching the storage bag” on page 22.

2.2.2 Unfolding lock

The unfolding lock protects your walker against unintended unfolding, for example in the boot of a car or when stored in the hallway. The unfolding lock is located underneath the seat and is hooked onto the left cross bar (see figure).



Figure 4: Unfolding lock (1)

2.2.3 Auxiliary foot

The walker is equipped with an auxiliary foot that facilitates transition between different surfaces. This function supports the safe taking of small steps, particularly on uneven surfaces or areas near the street. The auxiliary foot is located on the inner side of the rear wheels.

A description of how to use the auxiliary foot can be found in section 6.6 “Using the auxiliary foot” on page 23.



Figure 5: Auxiliary foot (1)

2.3 Rear wheels

Each of the two rear wheels has an adjusting screw (2) with which you can adjust the braking force. To do this, turn the adjusting screw forwards or backwards.

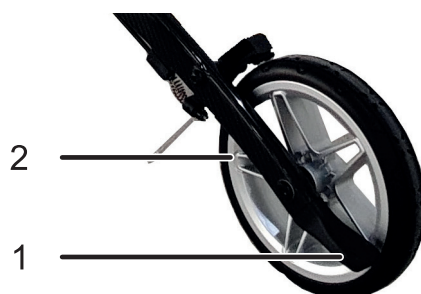


Figure 6: Adjusting the braking force

1 Rear wheel

2 Adjusting screw

3 Technical data

In this chapter you will find information on the storage of the RX1 walker, the prescribed operating and environmental conditions, and the technical data.

3.1 General specifications

Parameter	Specification/Value
Designation	Walker RX1
Model	W1901
Basis-UDI-DI	697676662WEU01XH
Classification according to Regulation (EU) 2017/745	Class I
Dimensions walker – unfolded (length × width × height)	670 x 590 x 850-970 mm
Dimensions walker – folded (length × width × height)	670 x 230 x 810 mm
Seat surface (length × width × height)	220 x 450 x 600 mm
Weight	5.5 kg
Forward tipping stability	≥ 15.0°
Rearward tipping stability	≥ 7.0°
Sideways tipping stability	≥ 3.5°
Maximum braking distance	≤ 75 mm
Maximum user weight including load	100 kg
Recommended body height	Max. 1.90 m
Rear wheel	8"
Front wheel	8"
Front wheel width	28 mm
Wheel material	PU
Frame material	Carbon Fiber
Obstacle height	100 mm

3.2 Storage conditions

When not in use, store the RX1 walker in a cool and dry place indoors. Observe the environmental conditions for storage listed in the following table. Secure the walker against unintended rolling away. In addition, protect the walker from direct and strong sunlight.



NOTICE

Re-use after storage

If you use the walker again after prolonged storage (> 6 months), check the walker for damage and the function of the brake.

Parameter	Value or Note
Ambient temperature	-25 °C to +70 °C
Relative humidity	0 % to 90 % r.F.

3.3 Operating conditions

Use of the RX1 walker is only permitted if the operating and environmental conditions listed in the following table are observed. If the external conditions do not correspond to the operating and environmental conditions, operation of the RX1 walker is prohibited.



CAUTION

Risk of burns

If the walker is exposed to temperatures above 40 °C for a prolonged period, for example due to sunlight, there is a risk of burns from heated components. In addition, material damage may occur.

- Avoid direct sunlight over a prolonged period.
- Do not leave the walker in strongly heated areas, e.g. in vehicles.

Parameter	Value or note
Ambient temperature	+5 °C to +40 °C
Relative humidity	15 % to 90 % r.F.
Impermissible weather conditions	Do not use in: • mud • snow or ice
Permissible ground conditions (indoors)	For use on level paths in: • residential environments • hospitals • care facilities • nearby buildings
Permissible ground conditions (outdoors)	For use on: • firm, • level and • dry surfaces
Impermissible ground conditions	Do not use on: • unpaved, loose or unstable ground • sloping surfaces or gradients, especially when sitting down • stairs, escalators or higher steps • kerbs or transitions, unless they can be crossed safely, slowly and in accordance with section 6.6 "Using the auxiliary foot"

3.4 Load capacity



CAUTION

Risk of injury when training with weights

Training with weights is prohibited even if the maximum load capacity is observed, as this may lead to damage to the walker.

- Do not train with weights while sitting on the RX1 walker.



NOTICE

Exceeding the load capacity

Exceeding the maximum load capacity of 100 kg may lead to malfunctions, material damage or injury.

The maximum load capacity of the walker of 100 kg must not be exceeded. This includes:

- transported items such as backpacks, bags, etc.
- the user's weight

4 Safety

The RX1 walker has been manufactured in accordance with the latest state of the art and is safe to operate when the Instructions for Use and all specified requirements are observed. Nevertheless, hazards to life and limb as well as damage to the product and other property may occur during its use.



NOTICE

Safety instructions and warnings

For safe handling of the RX1 walker, observe the safety instructions in this section and the warnings in other sections of these Instructions for Use.

4.1 Conditions of use

To use the product properly, observe the following instructions:

- Use the product only in proper condition and in a technically faultless state.
- Use the product only in accordance with its intended purpose and indication and in a safety- and hazard-conscious manner, observing these Instructions for Use.
- If you notice damage or malfunctions that may impair safety, do not operate the product and have the faults rectified.

4.2 Intended purpose and indication

Knowledge of these Instructions for Use and compliance with all contained instructions, maintenance and inspection requirements are necessary for the intended use of the RX1 walker.

The RX1 walker is intended for use by persons with health- or age-related walking impairments due to disorders of the active or passive musculoskeletal system. These persons have unsteady coordination during walking and reduced physical resilience.

The RX1 walker serves to maintain mobility indoors and outdoors. It is intended exclusively for use on level paths in residential environments, hospitals, care facilities and nearby buildings as well as on paved paths made of concrete or asphalt. Also observe the information in section 3.3 “Operating conditions” on page 12.

For the intended use of the product, the following additional conditions must be observed:

- No modifications or additions to the system may be made.
- Only the activities described in section 7 “Maintenance and cleaning” on page 25 are permitted.

Any other use or use beyond the intended purpose shall be considered improper use.

4.3 *Improper use and contraindications*

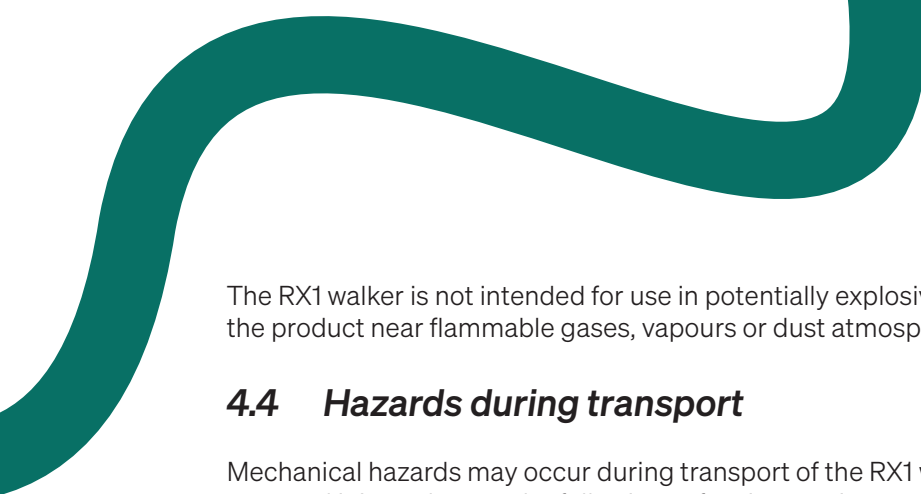
Use of the RX1 walker is prohibited if the product cannot be used safely. This applies in particular in the following cases:

- inability to use the RX1 walker safely
- inability to sit safely and stably on the RX1 walker
- impaired or absent vision, if this cannot be compensated sufficiently
- intellectual disability, cognitive impairment, dementia or mental illness, if this impairs safe use
- reduced reaction ability or limited motor control
- limitations in mobility of the neck and cervical area, if this impairs safe orientation
- use contrary to medical advice

Improper use is deemed to occur if the product is used for a purpose other than that described in section 4.2 “Intended purpose and indication” on page 14.

Examples of improper use include:

- use of the RX1 walker for purposes other than use on level paths in residential environments, hospitals, care facilities and nearby buildings as well as on paved paths made of concrete or asphalt.
- use of the product for strength training, training with weights, athletics and other sports.
- use on escalators.
- subsequent modifications or use of components not intended for use without prior written consent of the manufacturer. This may impair function and safety.
- exceeding the load capacity of 100 kg.
- use in potentially explosive atmospheres.
- use in water or storage in water.
- transport of heavy loads, objects or persons.
- use or storage of the product in environments with corrosive gases, excessive dust generation, fine particles or oil vapours.
- use by persons who are overtired or under the influence of substances or medication that impair visual perception, coordination ability or judgement.
- non-compliance or insufficient compliance with the information in these Instructions for Use, in particular non-compliance with the operating conditions.
- use of spare parts or components not approved by the manufacturer.
- incorrect or improper operation or incorrect or improper use.
- removal, manipulation or failure to install safety devices.
- modification of functions.
- unauthorised modifications to the product.
- improper execution of maintenance.



The RX1 walker is not intended for use in potentially explosive atmospheres (ATEX zones). Do not use the product near flammable gases, vapours or dust atmospheres.

4.4 Hazards during transport

Mechanical hazards may occur during transport of the RX1 walker. To avoid damage to the product or personal injury, observe the following safety instructions:

- Transport the RX1 walker only in the folded condition, as described in section 6.2 “Folding the RX1 walker” on page 21.
- Secure the RX1 walker against slipping or tipping during transport in a vehicle. Use suitable lashing straps and fastening points.
- Do not transport persons with the walker.
- Avoid extreme temperatures (e.g. direct sunlight) during transport. Also observe the information in section 3.3 “Operating conditions” on page 12.

4.5 Hazards during operation and maintenance

Different hazards may occur during operation and maintenance. Therefore, observe the safety instructions in the following sections.

4.5.1 Hazards due to high temperatures

During operation of the RX1 walker and due to direct sunlight, parts may heat up. To avoid injuries caused by high temperatures, observe the following safety instructions:

- Avoid direct sunlight so that parts of the RX1 walker do not heat up.
- If parts such as the handles or the seat surface have become heated due to sunlight, allow them to cool down before using the RX1 walker.

4.5.2 Risk of falling

There is a risk of falling when using the walker if, for example, the unfolding lock is not correctly secured. Observe the following safety instructions:

- Make sure that the unfolding lock is correctly secured in the unfolded condition.
- Avoid unusually strong forces on the auxiliary feet, such as heavy pressing or kicking.
- Before sitting down, make sure that the brakes are fully engaged.

4.5.3 Mechanical hazards

There is a crushing hazard when using the walker if, for example, you hook in the unfolding lock on the RX1 walker. To avoid this, observe the following safety instructions during operation:

- Never reach into moving parts of the RX1 walker during operation.
- Make sure that no finger is between the unfolding lock and the hooking point.

4.6 Warning and information labels

Areas where a potential hazard exists under certain conditions are marked with warning and information labels.

- Do not remove warning and information labels.
- Replace damaged or removed labels immediately.

This warning and information label is located on the product:

Symbol	Meaning
	Warning of hand injuries

5 Transport and installation

In this chapter you will find information on the installation and transport of the RX1 walker.



CAUTION

Risk of crushing injuries to the hands

During unfolding, there is a crushing hazard at the unfolding lock. Observe the following safety instructions to avoid this:

- Make sure that no finger is between the unfolding lock and the hooking point.



NOTICE

Safety instructions

Also observe the safety instructions in section 4.4 “Hazards during transport” on page 16.

5.1 Transporting the walker

Observe the following instructions during transport:

- The storage bag is intended for transporting objects or goods up to a maximum weight of 5 kg.
- Do not transport persons with the walker.
- Avoid extreme temperatures (e.g. direct sunlight) during transport.
- Transport the walker only in the folded condition.
- Secure the RX1 walker against slipping or tipping during transport in a vehicle. Use suitable lashing straps and fastening points.

5.2 Installing the walker

Proceed as follows to install the RX1 walker:

- 1 Check the packaging for transport damage. Report any transport damage to the packaging to the dealer immediately.
- 2 Grasp the RX1 walker at the frame and remove it from the packaging.
- 3 Fully unfold the walker, see section 6.2 “Unfolding the walker” on page 21.
- 4 Adjust the height of the handles, see section 5.3 “Adjusting the height of the handles” on page 19.
- 5 Check the function of the brake.
 - The walker is ready for use.

5.3 *Adjusting the height of the handles*

Proceed as follows to adjust the height of the handles:

- 1 Press the two push buttons (1) underneath the seat and pull the seat upwards or downwards using the handle hole on the seat.



Figure 7: Push button (1)

- The seat engages in the next possible position.
- 2 Repeat step 1 until the desired height has been reached.

6 Using the walker

In the following sections you will find information on operating the RX1 walker.



CAUTION

Risk of burns

If the walker is exposed to temperatures above 40 °C for a prolonged period, for example due to sunlight, there is a risk of burns from heated components. In addition, material damage may occur.

- Avoid direct sunlight over a prolonged period.
- Do not leave the walker in strongly heated areas, e.g. in vehicles.



NOTICE

Familiarisation

Before using the RX1 walker for the first time, familiarise yourself thoroughly with it so that you feel safe when handling it.



NOTICE

Exceeding the load capacity

Exceeding the maximum load capacity of 100 kg may lead to malfunctions, material damage or injury.

6.1 Folding the walker

Proceed as follows to fold the walker:

- 1 Carefully release the unfolding lock underneath the seat.



Figure 8: Releasing the unfolding lock (1)

- 2 Hold both handles firmly and pull them together until the walker is completely folded.
→ The walker is completely folded.

6.2 Unfolding the walker



WARNING

Crushing hazard

There is a crushing hazard to the fingers when securing the unfolding lock.

- Make sure that no finger is between the unfolding lock and the hooking point.

Proceed as follows to unfold the walker:

- 1 Place the walker on a firm surface.
- 2 Hold both handles firmly and pull them apart until the walker is fully unfolded.
- 3 Carefully press the lateral seat struts (1) downwards at the edge to ensure that the seat (2) is fully engaged.



Figure 9: Pressing the seat strut (1) downwards

1 Seat strut

2 Seat

- 4 Secure the unfolding lock (1) underneath the seat.



Figure 10: Securing the unfolding lock (1)

→ The walker is fully unfolded.

6.3 Removing the storage bag

To remove the storage bag, proceed as follows:

- 1 Pull the storage bag (2) down from the horizontal bar.



Figure 11: Removing the storage bag (2)

1 Horizontal bar

2 Storage bag

- 2 Fold the walker slightly if necessary if the storage bag is difficult to remove.

6.4 Attaching the storage bag

Proceed as follows to attach the storage bag to the walker:

- 1 Thread the loops on the storage bag onto the horizontal bar.
- 2 Push the storage bag backwards on the horizontal bar.

6.5 Using the walker as a seat

Proceed as follows to use the walker as a seat:

- 1 Place the walker on a level and firm surface.



NOTICE

Do not place the rollator on a sloping surface or on uneven ground in order to sit on the walker.

- 2 Push both hand brakes downwards until they engage.
- 3 Sit upright on the seat and do not lean backwards.



NOTICE

Do not move the walker while the user is sitting on it.

- 4 To use the walker again, stand up slowly.
- 5 Pull both hand brakes upwards to release them.

6.6 Using the auxiliary foot

The auxiliary foot is located on the inner side of the rear wheel. It facilitates the transition between different surfaces.



Figure 12: Auxiliary foot (1)

Use the auxiliary foot as follows:

- 1 If you are near a step or transition area, hold both handles firmly. Place your right foot on the right auxiliary foot or your left foot on the left auxiliary foot.
- 2 Hold the handles firmly and carefully press the auxiliary foot with your foot.
- 3 Raise the front wheels of the walker slightly (e.g. over the step) and, if necessary, push the walker forwards.
- 4 Once you are standing safely, carefully remove your foot from the auxiliary foot and place the front wheel on the kerb, the step or the transition area.
- 5 Push the walker forwards when the rear wheel is near the kerb, the step or the transition area. Lift the rear wheel over the kerb, the step or the transition area.
- 6 Once all four wheels have crossed the kerb, the step or the transition area, you can continue walking.

6.7 Adjusting the braking force

Use the adjusting screw (2) on the rear wheels (1) to adjust the braking force. Turn the adjusting screw forwards or backwards for this purpose.



Figure 13: Adjusting the braking force

1 Rear wheel

2 Adjusting screw



NOTICE

Problems after adjusting the brake

If you notice difficulties when adjusting the brakes, contact the specialist dealer.

6.8 Using the hand brake

The brakes are operated via the hand brakes on the handles. To brake the walker, pull both hand brakes upwards simultaneously until they reach the stop.

To secure the walker against rolling away when stationary, push both hand brakes downwards. To release the hand brakes again, pull the hand brakes upwards.



NOTICE

Braking effect

The braking effect depends on the degree of wear of the wheels. Check the brakes regularly.

7 Maintenance and cleaning

In the following chapter you will find information on maintenance, servicing and cleaning of the RX1 walker.

7.1 General information

Observe the following general instructions regarding maintenance and servicing of the product:

Carry out a visual inspection of all components of the product before each use. Pay particular attention to missing parts and damage.

Contact the specialist dealer if you require spare parts.

7.2 Cleaning and care

Keep the RX1 walker in a clean condition in order to ensure trouble-free operation and a long service life. Observe the following instructions for cleaning:

- Use clean and soft paper or a cloth for cleaning. The use of medical cleaning alcohol is permissible (maximum alcohol content of 75%).
- Clean and disinfect the seat and the handles once a week.
- In the event of heavier soiling, use a mild cleaning agent and warm water.
- Remove dirt and lint from the wheel hubs.
- Avoid direct sunlight on the walker, as this may lead to premature ageing and damage.



NOTICE

Impermissible cleaning agents

Do not use high-pressure cleaners, sharp or corrosive cleaning agents, or abrasive additives for cleaning.

7.3 Maintenance schedule

Carry out the maintenance work at the specified intervals. If problems or abnormalities occur during an inspection, please contact the specialist dealer.



NOTICE

Maintenance activities

Unless otherwise specified, the activities listed in the maintenance schedule must be carried out by the user or by an assistant appointed by the user.



NOTICE

Repairs

In order to permanently ensure the operational safety of the walker, repairs may only be carried out by the specialist dealer using original spare parts.

Interval	Activity
Before each use	Visual inspection and functional check of the brakes
Weekly	Cleaning of the surfaces (see section 7.2 "Cleaning and care" on page 25)
Semi-annually	Check the proper functioning of the brakes
	Check screws, brake cables and all moving parts

7.4 Re-use / Reprocessing

The RX1 rollator is generally suitable for re-use by further users, provided that professional cleaning, disinfection and a safety-related inspection are carried out before it is passed on.

Before each re-use, the rollator must be fully cleaned and disinfected. Particular attention must be paid to the seat surface, backrest, handles, storage bag, frame, wheels and all frequently touched surfaces.

In addition, a complete visual and functional inspection must be carried out before each re-use. In particular, the following points must be checked:

- frame and folding mechanism for damage, cracks or deformation
- safe function of the unfolding lock
- function and adjustment of the brakes
- condition of the brake blocks and brake cables
- condition and smooth running of the wheels
- secure fit of all screws and connecting elements
- condition of the seat surface, backrest, handles and storage bag
- legibility and completeness of all labels, warning notices and product markings

Damaged, worn or safety-relevant parts may only be replaced with original spare parts. Repairs may only be carried out by the specialist dealer or by a suitably qualified person or organisation.

The rollator may only be passed on to another user once safe function has been confirmed and there are no remaining safety-relevant defects.

8 Disassembly and disposal

In the following chapter you will find information on the disassembly and disposal of the RX1 walker.

8.1 Disassembly

Disassemble the walker or its assemblies into their individual parts in a professional and environmentally responsible manner using suitable tools.

8.2 Disposal

If you no longer require the walker, dispose of it in accordance with the applicable national regulations. Information on proper disposal can be obtained from your specialist dealer.

Send disassembled components for recycling:

- Scrap metallic residual components.
- Send plastic parts for recycling.
- Dispose of remaining components sorted according to material composition.